



# File a claim with confidence

## How to file a claim

### The Hartford makes it easy to file a claim

---

#### Step 1: Know when it's time to file a claim

If you're absent from work, we can advise you on when to file a claim. If your absence is scheduled, such as an upcoming hospital stay, call us 30 days prior to your last day of work. If unscheduled, please call us as soon as possible.

Marietta City Schools

Policy Number: 715828G

Your disability program is managed by  
The Hartford.

#### Step 2: Have this information ready.

Name, address and other key identification information

Last full day of active work

Your treating physician's name, address, phone and fax numbers

The nature of your claim

Your HR representative's name and phone number.

#### Step 3: Make the call or file online


With your information handy, call The Hartford at 1-888-301-5615 or file online at [www.abilityadvantage.thehartford.com](http://www.abilityadvantage.thehartford.com). You'll be assisted by a caring professional who'll take your information, answer your questions and file your claim.

### To file a claim

1-888-301-5615

M-F, 8 a.m. to 8 p.m., ET

Policy Number: 715828G

[www.abilityadvantage.thehartford.com](http://www.abilityadvantage.thehartford.com)  The Hartford

If you're absent from work, we can advise you on when to file a claim. If your absence is scheduled, such as an upcoming hospital stay, call us 30 days prior to your last day of work. If unscheduled, please call us as soon as possible.





## How to file a claim

---

### Get supportive assistance.

Even after your claim has been filed, we may be in touch to check your progress, answer questions or obtain additional information from you. Our goal is to offer a smooth and hassle-free experience until you return to work. Feel free to also contact us with anything that's on your mind. We're here to help.

### Relax and stay positive

You can feel confident in our knowledge, experience and understanding of what you're going through. We're with you all the way, so you can receive the benefits you qualify for and get back to your life.

## Quick facts.

---

Our goal is to help get you through your time away from work with dignity and assist you in any way we can. Keep the card below in a safe place for future use. We'll be there when you need us.

**For more information,  
please contact  
The Hartford  
1-888-301-5615**

**THAA**



### When you call, The Hartford will ask you for:

- Your name, address and other key identification information
- The name of your department and last full day of active work
- Your treating physician's name, address, and phone and fax numbers
- The nature of your claim
- Your HR representative's name and phone number.

This card is not proof of insurance.

The Hartford Insurance Group, Inc., (NYSE: HIG) operates through its subsidiaries, including underwriting company Hartford Life and Accident Insurance Company, under the brand name, The Hartford®, and is headquartered at One Hartford Plaza, Hartford, CT 06155. For additional details, please read The Hartford's legal notice at [www.TheHartford.com](http://www.TheHartford.com). All benefits are subject to the terms and conditions of the policy. Policies underwritten by the underwriting company listed above detail exclusions, limitations, reduction of benefits and terms under which the policies may be continued in force or discontinued. ©2025 The Hartford.

Disability Form Series includes GBD-1000, GBD-1200, or state equivalent.

5445 NS 03-25