

A full suite of service options

Your employees have access to dedicated customer service solutions and self-service options.



Customer Online Chat

<https://www.aflacgroupinsurance.com/customer-service/default.aspx>

Chat hours
8 a.m. – 8 p.m. ET
Monday – Friday

My Aflac Website & App: Apple and Android

<https://mylogin.aflac.com>

24/7 Self Service

Submit, track and manage claims



Customer Phone

Call Center hours
9 a.m. – 7 p.m. ET
Monday – Friday

Self-service options
are available via IVR 24/7.

On-site bilingual
customer service representatives.

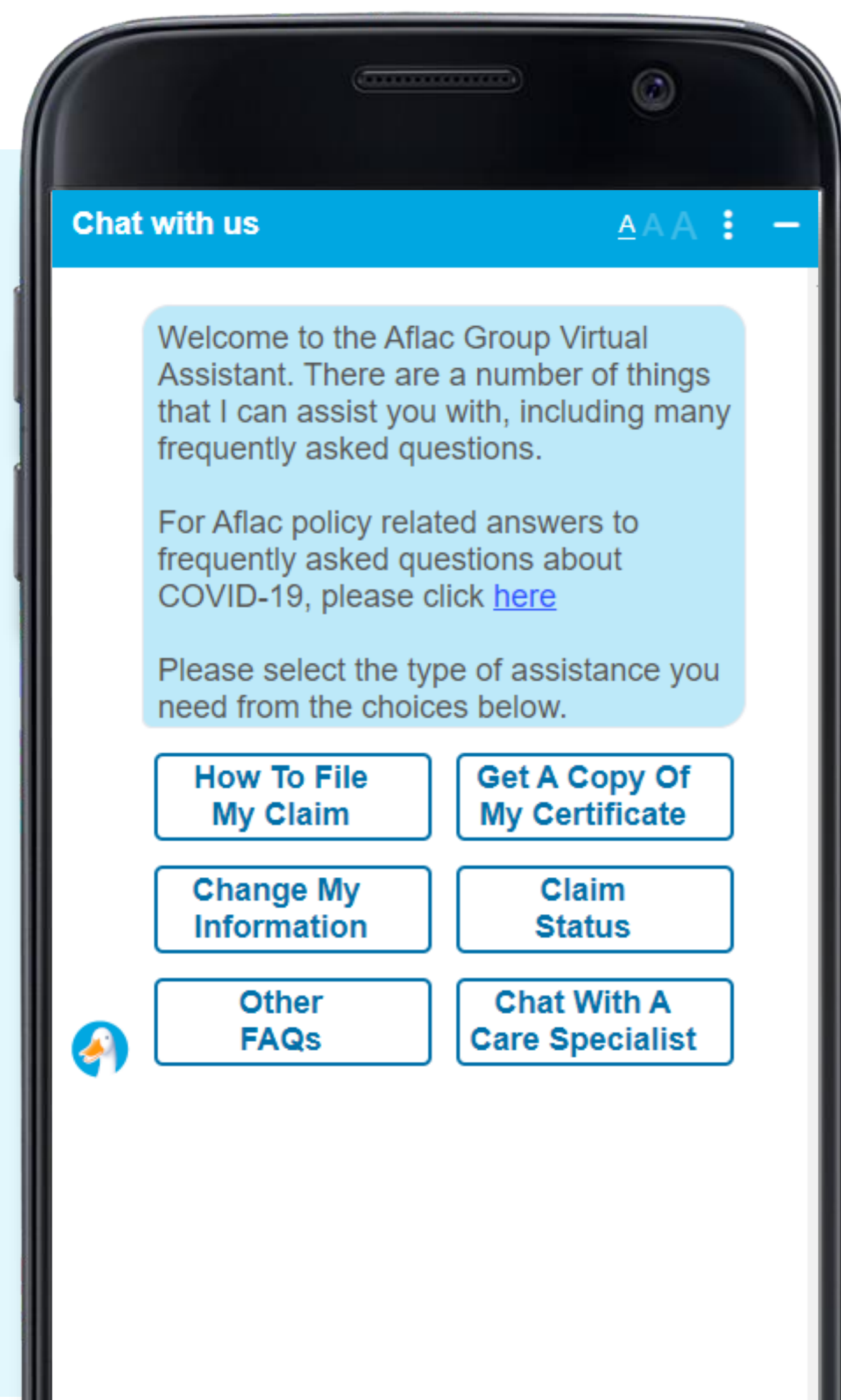
1-800-433-3036



Mail

Aflac Group
Insurance Company

P.O. Box 84075
Columbus, GA 31993



Have questions? Connect whenever you need us 24/7 by scanning the QR code on the left, logging in to your account or chatting with us at [aflacgroupinsurance.com](https://www.aflacgroupinsurance.com).

